



CBT Business Rules

Company Information:	
Company Name	- Valero St. Charles Refinery (Norco, LA)
Company Contact	- GCSC Customer Service
Phone Number	- 504-469-7787
Email Address	- csr@mygcsc.com

Course Information:	
Course Name	- Valero St. Charles Site-Specific
Course Code	- 08VALERO
Course Price	- \$20.00 (Members) / \$30.00 (Non-members)
Course Length	- 1 hour 15 minutes
Course Expiration	- 1 year
Passing Score Required	- 80% – If a question is missed, it is reviewed but not asked again.
Testing Opportunities	- 1 retake allowed every 30 days
Miscellaneous Course Info	- Read Assist Basic Plus (Coached) cards are not allowed. NO EXCEPTIONS Spanish cards are not allowed. NO EXCEPTIONS

Prerequisites:	
Valid ARSC Card (BOP/BOPR)	- Yes or SE-SAFE/R
Social Security Verification (SSV)	- Yes
Other Courses	- No
Background Screen	- No
Medical Services	- No

Other Items:	
Reader Assistance	- No – NO ASSISTANCE IS ALLOWED ON SITE SPECIFIC – NO EXCEPTIONS
Handouts	- None. The student will be shown a sample of the Valero Contractor handbook, and told that it will be handed out upon arrival at Valero St. Charles.
ID Requirements	- All Trainees: Valid U.S. Driver's License; Valid U.S. State or Federal-Issued Non-Driver Identification Card with Photo; or Valid U.S. Passport First-Time Trainees at GCSC Facilities: Valid U.S. Driver's License; Valid U.S. State or Federal-Issued Non-Driver Identification Card with Photo; or Valid U.S. Passport and Original Social Security Card; U.S. State or Federal-Issued Photo Identification Containing Social Security Number; or Faxed or Emailed Letter on Company Letterhead
Course Exceptions	- None
Last Updated	- 10/01/2024